

Communication and Engagement Courses



Mater Education is proud to offer a suite of Communication and Engagement courses, aimed at developing confidence, communication and training to help you excel in your role.

Delivered by Mater's very own internal learning and development educators who train thousands of Mater staff every year, each course will focus on a core set of skills to increase personal efficiency, improve consumer satisfaction, mitigate risk, and increase staff capability and engagement.

Apply now

matereducation.qld.edu.au/Communication-and-Engagement

Courses:



Your Resilience Roadmap

Equip yourself with the tools to understand your stress responses and put into place your own roadmap to resilience. Experience the power of mindful awareness so that you can thrive even in the midst of difficulty.



Building a Customer Service Mindset

Explore how seven key neuroscience insights apply to your business, and get the building blocks your need to take your customer service to the next level.



High Value Conversations

The High Value Conversations course is designed to empower employees to have open conversations with colleagues, question unsafe behaviour and ensure safety is prioritised.

Dates: Please check the website for dates.

Time: **Each course will run for up to four hours, as a half day morning workshop**
8 am – 12 pm.

Location: **Mater Education**
631 Stanley Street, Classroom 1
South Brisbane Campus

Cost: **Each course: \$264 (incl. GST)**

Who should attend:

These courses are designed for employees within an organisation looking to develop stress management, customer service or communication and engagement skills.

Mater Education

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