

High Value Conversations

Transforming organisational culture one conversation at a time

Mater Education's High Value Conversations program has been specifically designed around a best practice framework that facilitates a consistent and transparent platform for voicing concerns, challenging assumptions and providing feedback.

What's involved?

Active learning workshops delivered by Mater Education faculty featuring interactive discussions and application of High Value Conversations principles to the participant's own professional context.

The program empowers employees to have open conversations with colleagues, question unsafe behaviour – regardless of their status – and ensure safety is prioritised.

Workshop topics

- Elements of a culture of engagement – motivation, accountability, and psychological safety
- Developing practical skills and methods to improve the communication process
- Role of the receiver in communicating for impact
- Application of conversational methodology to escalate concerns

Core program components

- **High Value Conversations Foundations:** 3.5-hour face to face workshop
- **High Value Conversations Coaches program:** 8-hour (1 day) face to face workshop

Optional program components

- **Online awareness program introducing key concepts**
 - 5 micro learning e-modules on core topics
 - Virtual Community of Practice sessions for Coaches



Organisations may elect to include all or some of the program components. A tailored quote to facilitate the High Value Conversations program can be provided based on organisational requirements.

Who is it for?

Initially developed for use within a healthcare setting, the High Value Conversations program principles are transferrable to most organisations and workplaces that are seeking to create a transformational cultural shift through the way conversations are conducted.

Why Mater Education?

Mater Education leads the way in workforce education and simulation by building effective multidisciplinary teams and delivering tangible business outcomes.

Mater Education has delivered quality training for clinicians and healthcare professionals in Queensland and throughout Australia, building a reputation for innovation in program design.

The faculty at Mater Education have successfully implemented enterprise-wide cultural transformation programs for a wide range of organisations, including hospital and health services, universities, and other organisations.

Mater Education faculty are expert clinicians and educators that are skilled in teaching healthcare professionals, organisational leadership, and diverse workforces in communicating effectively for safety.

Testimonials

From University of Queensland Faculty of Medicine, 2023

"The fact that we are having sessions like this can only help improve the culture of our business. By improving our skills in this area the need to escalate situations should decrease as we will have a confident team that will speak up. Thanks so much for the opportunity."

"Excellent content, very relatable and engaging"

"To use the basic assumption will change the way that I approach high value conversations for the rest of my life! It helps me to "take the edge" off any concern or anxiety I may feel when I approach a conversation that could be challenging/emotional."

Get in touch

Please contact Mater Education for further information and a tailored quote to facilitate this program for your organisation.

Please email enquiry to matereducationcommercial@mater.org.au

Visit our website for more information —
matereducation.qld.edu.au

Mater Education Ltd,
14 Stratton St, Newstead QLD
P 07 3163 1500

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matereducation.qld.edu.au