

High Value Conversations

Speak up when it matters most

Build the confidence to have difficult conversations to improve safety, accountability and performance

High Value Conversations is an award-winning, practical, interactive program designed to help you communicate clearly, confidently and effectively in your workplace.

Developed by Mater Education, our program will give you the tools to:

- speak up with confidence, regardless of your role
- navigate difficult conversations in real time
- address risk, behaviour or performance concerns early
- develop skills for giving and receiving feedback
- build trust and psychological safety
- influence outcomes through clear, effective communication.



Scan the QR code for
upcoming dates, to
learn more and enrol



Empowering voices, enhancing workplaces

High Value Conversations helps people communicate more effectively at work and builds stronger team cultures, leading to meaningful, lasting change.

- Rated **9 out of 10** by **more than 4,000** participants.
- Consistently described as highly practical and immediately applicable to day-to-day interactions.
- Participants reported greater confidence to speak up, give and receive feedback, and address issues earlier, supported by a shared language.



Who should attend?

- Leaders, managers and supervisors
- Frontline staff and team members
- Safety, quality, HR and education professionals.



Our workshops

Foundations program
3.5-hours face-to-face

Coaches program
8-hours face-to-face



Optional program components

- Online introductory module
- Microlearning refreshers
- Virtual Community of Practice sessions.



**Find out more and
request a quote for
your organisation:**



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